

Nilanka Wijayanayake



What competences will you get through me?

- Project Management
- Team building
- Customer Care/ Client satisfaction
- Innovation and creativity
- Positive thinking
- Performance Management
- Strategic Management
- Developing key performance indicators

How would you assess my competences?

- Experience over 19 years in Development both local and International.
- Over 13 years experience in Management and 4 years experience in Senior Management
- Experience in leading many strategic initiatives and exposed to many international best practices in Development and Management.
- 2005 - Was recognized and rewarded as best leadership in Customer Service in Asia Pacific region.
- Designed World Vision Customer Service strategy (04-06) & experience in developing country strategy
- Handled restructuring of the departments, Designing manuals, Change management.
 - Restructured Customer relations department and Operations for better service delivery and performance improvement.

What's my academic and professional background?

- MA – Masters of Arts in Development Studies and Public Policies - Open University of Sri Lanka
- BA – Bachelor of Arts in Social Science (Upper Merit) Open University Of Sri Lanka.
- International Development Pathways to Leadership (MBA) Eastern University – Penninsula - USA (Certificate level)
- Project Management Professional
- Professional Development program & Team Building
- General Diploma in Information Technology

Who am I?

I am a Committed, Passionate, Creative person with good people Management skills.

How best would you contact me?

Email : nilanka_wijayanayake@wvi.org

Mobile : 0773-404243

Landline : 2820728

Address : 138/1, Stanley Thilakarathna Mw, Nugegoda.

How would you assess my credibility?

What could be the working arrangement?

Contact Ministry of Public Management Reforms in writing